

BULKY ITEM PICK-UP

Included with their normal service, Progressive Waste Services Company will provide pick-up of one bulky item or appliance per month. This service will occur on the last pick-up day of the month, residents are allowed to set out:

(1) Appliance or (1) bulky item each month.

The guidelines are as follows:

Appliances are items such as refrigerators, freezers, washers, dryers, hot water heaters and dishwashers. However, **appliances containing refrigerants will not be collected by Progressive Waste unless such appliances have been certified, in writing, by a professional technician to have had all refrigerants removed.** By law, we are not permitted to dispose of refrigerators that have not had the refrigerants removed.

Residents wishing to have a bulky item or appliances removed should call and schedule the collection with PWS Customer Service at least 48 hours in advance of the pickup.

Bulky items are limited to items under fifty (50) pounds and must be able to be handled by two (2) men. Examples include tables, dressers, chairs, mattresses, box springs, and other similar items. **Non-acceptable** items are tires, construction materials, automobile parts, Household Hazardous Waste (HHW) materials such as antifreeze, batteries, (motor) oil and paint.

One final suggestion: If a resident has any questions about what is or what is not acceptable, please have them call our Customer Service Department at 636-321-2100. Customer Service should be able to answer any questions a resident may have.