

Federal Disaster Declaration

Help for victims of April-May 2017 flooding

Pacific area residents and business owners are advised that President Trump has declared disaster declaration, DR-4317, that included Franklin County's recent flooding.

A Disaster Recovery Center (DRC) will be opening soon at the Tri-County Senior Center, 700 West Union St, Pacific, MO 63069 (the same location as the American Red Cross shelter). The dates and times have not been established.

Until then, residents affected by the April-May 2017 flooding in Franklin County can register with FEMA by phone or internet.

- Call: 1-800-621-FEMA (3362) 7:AM-10:PM, 7 days a week
- Speech or hearing loss, TTY: 1-800-462-7585
- 711 or Video Relay Service (VRS): 1-800-621-3362
- Online: www.DisasterAssistance.gov

Residents need to be ready to provide: SSN (one per household), address of damaged residence, description of damages, insurance information, telephone number, current mailing address, bank account routing number (for direct deposit). They can be homeowners or renters (not the landlord). Must be primary residence (no weekend/vacation homes).

People are encouraged to register as soon as possible, it will speed up their case. They can still visit the DRC for a face-to-face with FEMA representatives if they register online or on the phone. In 2015, FEMA encouraged those who registered online or by phone to go to the DRC – saying most people do not complete all the required information when they do it themselves and those cases were being denied. The maximum grant from FEMA is \$33,300.

Small Business Association (SBA) loans will be available, but individuals must register with FEMA to be eligible for SBA.

Register for Disaster Assistance

WEB: www.DisasterAssistance.gov

PHONE: **800-621-FEMA (3362)** | TTY: **800-462-7585**
(711/Video Relay Service)

Have this information ready when you apply:

- Social Security number (one per household)
- Address of the damaged home or apartment
- Description of the damage
- Information about insurance coverage
- Telephone number
- Mailing address
- Bank account & routing numbers for direct deposit of funds

Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA at 1-800-621-3362.



SEMA



FEMA



GETTING DISASTER HELP FROM SBA

WHAT YOU NEED TO KNOW

- ◆ SBA offers low-interest disaster loans to **businesses of all sizes, most private nonprofit organizations, homeowners and renters.**
- ◆ Businesses may borrow **up to \$2 million** for any combination of property damage or economic injury.
- ◆ SBA offers low-interest working capital loans (called **Economic Injury Disaster Loans**) to small businesses, small businesses engaged in aquaculture and most private nonprofit organizations of all sizes having difficulty meeting obligations as a result of the disaster.
- ◆ If you are a **homeowner or renter**, FEMA may refer you to SBA. SBA disaster loans are the primary source of money to pay for repair or replacement costs not fully covered by insurance or other compensation.
- ◆ Homeowners may borrow **up to \$200,000** to repair or replace their primary residence.
- ◆ Homeowners and renters may borrow **up to \$40,000** to replace personal property.

WHAT YOU NEED TO DO

- ◆ Begin by registering with FEMA, if you haven't already done so, call (800) 621-3362.
- ◆ **Homeowners and renters should submit their SBA disaster loan application, even if they are not sure if they will need or want a loan. If SBA cannot approve your application, in most cases they refer you to FEMA's Other Needs Assistance (ONA) program for possible additional assistance.**

THREE WAYS TO APPLY TO SBA

After you register with FEMA

- ◆ Apply online using the Electronic Loan Application (ELA) via SBA's secure website at: <https://disasterloan.sba.gov/ela>.
- ◆ Apply in person at any Disaster Recovery Center and receive personal, one-on-one help from an SBA representative. For additional information or to find a location near you visit our website at: <http://www.sba.gov/disaster> or call SBA at (800) 659-2955. Individuals who are deaf or hard-of-hearing may call (800) 877-8339.
- ◆ Apply by mail: complete a paper application and mail it to SBA at: 14925 Kingsport Rd., Ft. Worth, TX 76155-2243.